Students Tech Resources for USD
Support At-A-Glance



We offer quality services to enhance your learning and research needs. Learn more @ sandiego.edu/its/get-help/student-resources/

HELPDESK & COMPUTER SUPPORT SERVICES

For any IT-related issues or requests - sandiego.edu/its/get-help
Contact us at help@sandiego.edu or via phone: (619) 260-7900
Or in person: at Maher Hall 187 -For services: sandiego.edu/its/services

COMPUTER LAB & LOUNGE

Lab location: Saints Hall Room 2005 Specialized software applications
5 Hour laptop checkout: Mac and Windows
4 Hour checkout: Laptops & Portable chargers, calculators and more
sandiego.edu/labs

PRINTING

Print from Google Drive, smartphones, Laptops, or USB drives on Wēpa kiosks. sandiego.edu/wepa

LEARNING MANAGEMENT SYSTEM

Canvas: USD's LMS for all types of courses (classroom-based, hybrid, & online) canvas.sandiego.edu

WIRELESS NETWORK & AI

eduroam: Wireless service is available campus-wide, indoors & outdoors - sandiego.edu/its/eduroam

ARTIFICIAL INTELLIGENCE - AI

For the latest AI news, events, resources, & guidance, visit AI@USD. Learn which AI tools are approved for use with USD data, including Gemini & NotebookLM
Other tools, such as Claude & ChatGPT, may also be used when no sensitive USD information is involved

COMPUTER SECURITY AND BACKUP

Backup your computer - store all your file s on Google Drive
Protect your devices from phishing & other IT risks - sandiego.edu/security

Create digital media, videos, and audio podcasts for coursework assignments
Record video presentations in the Media Lab Studio
Find the Media Lab in Maher 176, or visit: sandiego.edu/media-lab

HARDWARE & SOFTWARE

GMail, Docs, Sheets, Slides & Google Drive, available at no charge.
We encourage using GoogleDrive for file storage - sandiego.edu/its/gsuite

Microsoft Apps are available at no charge to all Students.
(Word, Excel, PowerPoint)

Enterprise software & cloud services are available, in addition to specialized applications at no cost or at discounted rates (e.g., Adobe, ArcGIS, MATLAB, Qualtrics, SPSS, Solidworks, etc.) sandiego.edu/itorders

We recommend bringing your device to a 3rd party location for repairs

SERVICE PORTAL & MOBILE APP

MySanDiego offers course listings, academic resources, and more
my.sandiego.edu

MyUSD mobile App provides academic data, trams, campus hours, directory listings, events schedule, ID card, campus map, & much more